

# REPORT CARD

## 2016

2013 • 2014 • 2015 • 2016

On Time.  
Every Time.  
**GUARANTEED.**

EMG'S EXCLUSIVE REPORT PROGRAM

### Annual Review

Year	Q1	Q2	Q3	Q4	Final
2013	N/A	100.0%	99.8%	99.8%	A+
2014	100.0%	100.0%	99.9%	100.0%	A+
2015	99.8%	99.9%	100.0%	100.0%	A+
2016	100.0%	100.0%	100.0%	100.0%	A+

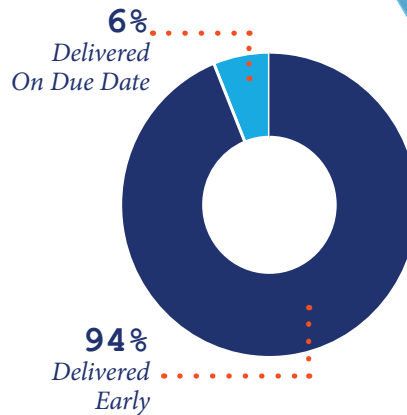
\*#s based off of 17,620 qualifying reports. % represents the # of qualifying reports delivered on time.

### Delivery Overview

On Time Delivery		
On Due Date	6%	
1 Day Before Due Date	52%	
2+ Days Before Due Date	42%	
<b>TOTAL</b>	100%	<b>A+</b>

\*#s based off of 2,483 qualifying reports delivered in 2016.

**0% LATE**  
in 2016



**13 days**

Average  
Turn Around  
Time

**686**  
Participating  
Clients

### Property Locations



**1,857**  
U.S. Cities



**9**  
International  
Locations



**357**  
Million  
Square Feet

### Largest Deal to date

ICON PORTFOLIO

- 659 Sites  
23 States
- 117 Million  
Square Feet
- 1,512 Reports  
...0 Late!



engineering | environmental | capital planning | project management